

CASE STUDY

Integrating volunteer management and background screening software.

INTRODUCTION

In 2021, a medium sized healthcare organization on the East Coast added two new hospitals to their network. With six hospitals, multiple clinics, and other facilities, they needed to reduce the number of vendors they worked with by standardizing on “best in class” solutions across the organization.

Many healthcare systems have expanded through acquisitions and mergers over the past couple decades. As a result, they often have costly disparate systems that don’t communicate and hinder the patient experience and organizational effectiveness.

SOLUTION

After extensive research, the client signed contracts with two “best in class” vendors: VSys One for volunteer management and Universal Background Screening for employment screening. VSys One worked with the client to centralize their six different locations into a single enterprise-wide database. This allowed the client to build a single integration between VSys One and Universal Background Screening, which automated the onboarding process for new volunteers and reduced manual work previously done by volunteer managers.

BENEFITS

Enterprise-wide visibility

The client can now see “big picture” data and run enterprise wide reports on volunteers for management and accreditors.

More time for recruitment efforts

The client has reported that the integration has saved them countless hours previous spent on manual data entry of background checking information into VSys One and reduced errors. Volunteer managers can now focus on recruiting, managing volunteers and improving patient experience.

Faster volunteer onboarding

The onboarding process for new volunteers was reduced by a number of weeks. Volunteers have a smoother and faster onboarding experience that enhances the volunteer experience.

AT A GLANCE

Challenges

- Time consuming, manual data entry
- Disparate databases that didn’t allow for accurate reporting
- Limited resources spent managing multiple vendor contracts
- Slow volunteer onboarding resulted in dropouts

Benefits

- Enterprise wide data visibility/real-time accurate information
- Increased staff efficiency
- Reduced costs due to time savings and single contracts
- Faster onboarding of new volunteers



VSys One and Universal Background Screening are dedicated to helping you improve your operations and achieve your mission.

